PROACT PHARMACY BENEFIT MANAGEMENT

Your Fully Integrated Pharmacy Benefit Manager

Here is what you should know if your prescription rejects for Prior Authorization:

APPROVED
Get Healthy and Stay Healthy!

DENIED
(for Prior Authorization requirement)

STOP

DO NOT LEAVE THE PHARMACY

HAVE YOU BEEN ON THE MEDICATION BEFORE?

YES

NO

CALL THE PROACT HELP DESK
1-877-635-9545

If ProAct can verify that you've been on the medication previously, and it is covered through your plan . . .

PROACT WILL GRANT A **ONE-TIME OVERRIDE**
(up to a 30 day supply)

YOU WILL STILL NEED TO **CONTACT YOUR DOCTOR**
to initiate the Prior Authorization process

CONTACT YOUR DOCTOR
(Notify them your prescription has been denied due to a Prior Authorization requirement.)