



## COUNTY OF ONONDAGA • DEPARTMENT OF PERSONNEL

John H. Mulroy Civic Center  
421 Montgomery Street, 15th Floor  
Syracuse, New York 13202-2959

EMPLOYEE BENEFITS DIVISION

• (315) 435-3498 • Fax 435-2869 • e-mail – EmployeeBenefits@ongov.net • web address – www.ongov.net

### THE 2020 OPEN ENROLLMENT PERIOD HAS GONE VIRTUAL....

[www.ongov.net/ebenefits](http://www.ongov.net/ebenefits)

The 2020 Open Enrollment period is scheduled for November 2 – November 20, 2020. All changes will become effective January 1, 2021. *No action is required if you are not making any changes to your current health plan.*

#### Flu Shots:

- There are pharmacies that members can go to get their flu shots without having to pay up front such as CVS, Rite Aid, Walgreens, Walmart, or Wegmans. (This is not an inclusive list of pharmacies.) To find more participating pharmacies, please call United Healthcare at the number on your ID card or on their website at [www.uhc.com](http://www.uhc.com).
- There are some pharmacies that will not bill United Healthcare. In this case, you can still get a flu shot, pay for the shot at the time of service and submit your receipt to United Healthcare for reimbursement.
- It is recommended that you call ahead to make sure a pharmacist is available to administer the flu shot at your desired date and time.

#### Health Insurance:

##### Medicare Advantage Health Plan

**Medicare Part C** is a Preferred Provider Organization (PPO) plan exclusively for people who are enrolled in Medicare Part A and B as a result of age or disability. The plan administrator for the 2021 year will continue to be United Healthcare. This plan includes:

- Fitness Program gym membership at no added cost
- Wellness Program including 24/7 nurse line
- Zero co-pays for *most* medical service

**Prescription Drug - Medicare Part D:** The prescription drug plan will continue to be administered through UnitedHealthcare®/OptumRx®. This plan includes:

- Comprehensive formulary drug coverage. Some formulary medications may require a Prior Authorization.

**2021 Retiree Monthly Health Plan Contributions:** Lifetime Benefit Solutions (LBS) will continue to serve as our Retiree Billing administrator.

If you are in a plan that requires monthly premium payments, you can:

- Enroll in Automatic Payment (ACH) with LBS
- Pay by credit card to LBS or,
- Have your monthly premium payments automatically deducted from your New York State retirement pension.

*Note: Failure to make timely payments can negatively affect your benefits.* Therefore, it is recommended that you enroll in ACH or Pension Deduction. If you would like to take advantage of the Pension Deduction Program, please contact our office to obtain a copy of the Pension Authorization Deduction form or download the authorization form from our website at [www.ongov.net/ebenefits/retireeinfo.html](http://www.ongov.net/ebenefits/retireeinfo.html) to start the process. For an ACH form, please reach out to LBS at 1-877-359-7840

*Please remember to contact Employee Benefits any time there is a change to your permanent or mailing address. Failure to update your address can result in you not receiving important documents such as vendor changes announcements, billings, and ID cards, some of which cannot be forwarded.*

## REQUIRED NOTICES

**Medicaid and the Children’s Health Insurance Program (CHIP): CHIP offers free or low-cost health coverage to children and families.**

If you are eligible for health coverage from your employer, but are unable to afford the premiums, some States have premium assistance programs that can help pay for coverage. These States use funds from their Medicaid or CHIP programs to help people who are eligible for employer-sponsored health coverage, but need assistance in paying their health premiums. If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, you can ask the State if it has a program that might help you pay the premiums for an employer-sponsored plan.

**You may be eligible for assistance paying your employer health plan premiums. You should contact New York State for further information on eligibility.**

<b>NEW YORK – Medicaid</b>
<b>Website: <a href="http://www.health.ny.gov/health_care/medicaid/">http://www.health.ny.gov/health_care/medicaid/</a> Phone: 1-800-541-2831</b>

Other states also have premium assistance programs. For more information on special enrollment rights, you can contact either:

U.S. Department of Labor  
Employee Benefits Security Administration  
[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)  
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services  
Centers for Medicare & Medicaid Services  
[www.cms.hhs.gov](http://www.cms.hhs.gov)  
1-877-267-2323, menu option 4, Ext. 61565

## REMINDER NOTICE OF PRIVACY PRACTICES

### For Onondaga County

#### **This reminder notice is required by federal law. No action is required on your part.**

The Notice of Privacy Practices describes how protected health information may be used or disclosed by your Group Health Plan to carry out payment, health care operations, and for purposes that are permitted or required by law. This Notice also sets out legal obligations of Onondaga County concerning your protected health information (PHI), and describes your rights to access and control your protected health information. You have a right to a paper copy of this Notice. To obtain a copy, or if you have any questions or want additional information about the notice or the policy and procedures described in the Notice, please contact the Employee Benefits Department at 421 Montgomery St. 15<sup>th</sup> Floor Civic Center, Syracuse NY 13202.

#### **Non-Discrimination Statement**

Onondaga County complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Onondaga County does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Onondaga County provides free aids and services to people with disabilities to communicate effectively with us such as: Qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats). Onondaga County provides free language services to people whose primary language is not English, such as: Qualified interpreters, information written in different languages. If you need these services, contact the Onondaga County Department of Personnel. If you believe that Onondaga County has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: The Onondaga County Department of Personnel, 421 Montgomery Street, 13<sup>th</sup> Floor, Syracuse NY 13202. Phone: 315-435-3537, Fax: 315-435-8272. Email: <http://www.ongov.net/employment/contact.html> . You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Onondaga County Personnel Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U. S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Date: October 16, 2020

Contact: Onondaga County Employee Benefits Division

Address: 421 Montgomery Street, 15<sup>th</sup> Floor, Syracuse, NY 13202

Phone Number: 315-435-3498