Onondaga County Open Enrollment Presentation

October 2020





Get Started. Tools to Help You Make the Most of Your Health Plan

- Excellus Blue Cross Blue Shield offers employees access to their benefits and coverage 24/7 and tools to help them find, access and connect with care!
- We've assembled a set of resources for you to get the most value out of their health plan!



Getting Started Presentation



Get Started. Tools to Help You Make the Most of Your Health Plan

Your Member Account. Online. Mobile App.

Unlock your health plan and benefits! Your online account offers access to your benefits and coverage 24/7. <u>Take a tour</u>

Get Started: ExcellusBCBS.com/Login

- Your Member Card
- Benefits Summary
- Deductibles, spending and claims
- Access statements, forms and documents, and more.

Download the **Excellus BCBS mobile app** for on the go convenience and access.

Find and Connect with Care.

Find a Doctor

Quickly find local or national providers participating in your plan. Results are <u>personalized</u> to your plan when you login to your Member Account. <u>Video Tour</u>

Telemedicine

Access to care from your home, office or on the go for a nonemergency medical or behavioral health condition by video conference or phone call with MDLIVE. <u>Video Tour</u>

Wellframe[®]

Connect with health care professionals from your smartphone or tablet for personalized support, answers to medical condition questions, manage and track medications, and more.

Testimonial Video

Excellus

Get Started. Tools to Help You Make the Most of Your Health Plan

Health and Wellness

In addition to all these great tools, the ExcellusBCBS.com website is loaded with resources & information to help you manage your health, stay well, and we provide resources to you, your family, and caregivers.

Visit ExcellusBCBS.com to get more information about:

Preventive Health

Managing Conditions

Advance Care Planning

Check out our **YouTube** channel for health tips, fitness videos and more.

Sign-up for our <u>newsletter</u>

• Receive information about trending articles, health and wellness discounts, tasty recipes, and more $\underbrace{\text{Excellus}}$

THANK YOU

